



Extended Health and Dental coverage

Green Shield Student Centre

1.888.711.1119

www.greenshield.ca/studentcentre

J&D Benefits

<https://scsu.studenthealthbc.ca/>

The blackout period is for first time and returning students. It lasts about 6 weeks from the beginning of the month that your course starts. (Example: Sept. students, mid Oct, Jan. students-mid Feb.) Once it is over you can register with J&D Benefits and Green Shield Canada (GSC). Submit any claims and/or resume direct billing with GSC.

You will have coverage for 12 months starting from the first day of the month your course starts. (Example: started Sept. 9, you have coverage Sept. 1-Aug 31 of the following year.) It is good all across Canada, as long as your provincial health care is up to date. Whether you are in school or not in school. If you are a returning student, you do not need to register again, if you have already in the previous year.

There are two separate registrations. GSC and J&D Benefits. You can register with GSC without having registered with J&D Benefits. Registering with J&D does not register you with GSC. If you have a problem registering, questions about your coverage or a claim, contact the SCSU or Green Shield.

How to register with J&D Benefits:

Website: <https://scsu.studenthealthbc.ca/>

J&D Benefits is our new third party administrator. You will receive an email from them when the blackout period is over. You will register with them to add dependents, at a cost, to your coverage or assign a beneficiary for your Accidental Death/Dismemberment Benefit.

Your 'Certificate Number' is your 6 digit student number. 123456

The 'Client Number' is SSU- (No numbers, just SSU-)

How to register with GSC: (After the blackout period is over)

Website: <https://student.greenshield.ca/en-ca>

Drop down menu-Selkirk College

Go to "Login" (top left grey square)

Starting right to left.

1. Start with "Get a Registration Key." Once you have followed the steps, go to
 2. "Continue with Registration" or "Register Here"
- Enter Registration Key and Plan Member ID-00

You will need to provide a few personal details, user name, a password, provide answers to three challenge questions and your banking info (which you can skip and do later, if you would like claims directly deposited).

*****Your Plan Member/GSC ID # is SSA (your 6 digit student #) followed by -00.***

Example: SSA123456-00 **

You can pick up a Green Shield ID card at any SCSU office or print one from the Green Shield Student Centre website.

Submitting a claim:

After you are registered, go to 'Claims Information' (bottom left) and there will be a drop-down menu on how to submit a claim.

Option 1 (Healthcare provider submits claim)

EASIEST

If you are already registered, your health care provider is already registered with Green Shield and will submit the claim for you. (To find out if your healthcare provider is registered with Green Shield, simply ask, "Are you registered with Green Shield?" IF they say 'yes', provide your GSC ID # and you are good to go! If not, refer to Option 2 & 3)

Option 2 (You submit claim online)

EASIER

Once registered for Plan Member Online Services, select "Submit a Claim" from the menu.

Select the type of claim you are submitting.

Enter your complete claim detail and click "Submit". (Hang on to all your original documentation, as it is possible you will be selected for an audit.)

GSC Mobile App-free download. Submit claims from your smart phone.

<https://www.greenshield.ca/en-ca/plan-members/self-service-tools/gsc-on-the-go>

Option 3 (Mail)

Not quite as easy, but not that hard either

It can be done the "old fashioned" way, through the mail. Print up forms at Green Shield or pick up at SCSU office. Please contact SCSU or Green Shield if you need help.

Contact info:

SELKIRK COLLEGE STUDENTS' UNION

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